



# **GERBANG PERKHIDMATAN DALAM TALIAN KERAJAAN (GOS GATEWAY)**

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## **Digital Service User Manual**



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### **Traffic Information for Major Cities in Malaysia**





**UNIT PEMODENAN TADBIRAN DAN PERANCANGAN PENGURUSAN  
MALAYSIA (MAMPU),  
JABATAN PERDANA MENTERI**

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	Tajuk Dokumen: User Manual – Traffic Information for Major Cities in Malaysia				
	Tahap Keselamatan: Terhad	No. Dokumen: PMP-19032	Versi: A	Mukasurat: 1	

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	Tajuk Dokumen: User Manual – Traffic Information for Major Cities in Malaysia				 <small>BERSAMA-SAMA MELAKSANAKAN TRANSFORMASI</small>
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## 1. Introduction

Traffic Information for Major Cities in Malaysia service is developed in Portal MyGovernment to help users to plan trips based on current traffic analysis as well as next hour traffic forecast analysis.

This traffic analysis covers major cities in Malaysia includes:-



- i. Johor Bahru, Johor;
- ii. Ipoh, Perak;
- iii. George Town, Pulau Pinang;
- iv. Melaka;
- v. Kuching, Sarawak;
- vi. Seremban, Negeri Sembilan; and
- vii. Kuala Lumpur, Putrajaya dan Selangor (Lembah Klang).

### 1.1 Objective

The purpose of this user manual is to provide guidelines for user to use Traffic Information for Major Cities in Malaysia service in Portal MyGovernment.

### 1.2 User Category

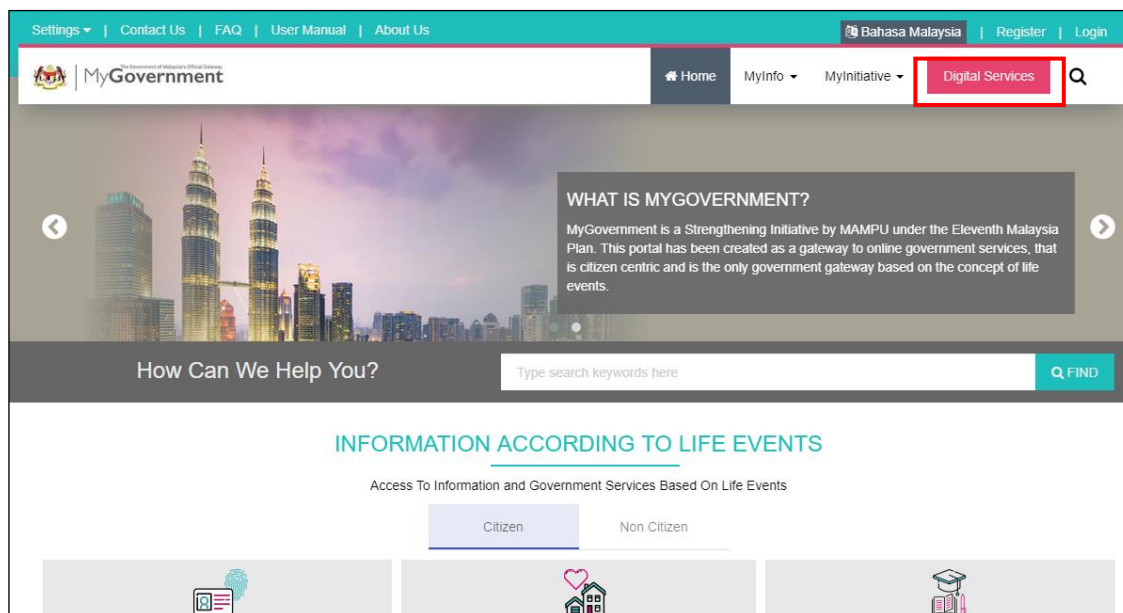
No	Category of User	Description
1.	User	Individuals who access Portal MyGovernment to use the <b>Traffic Information for Major Cities in Malaysia</b> service

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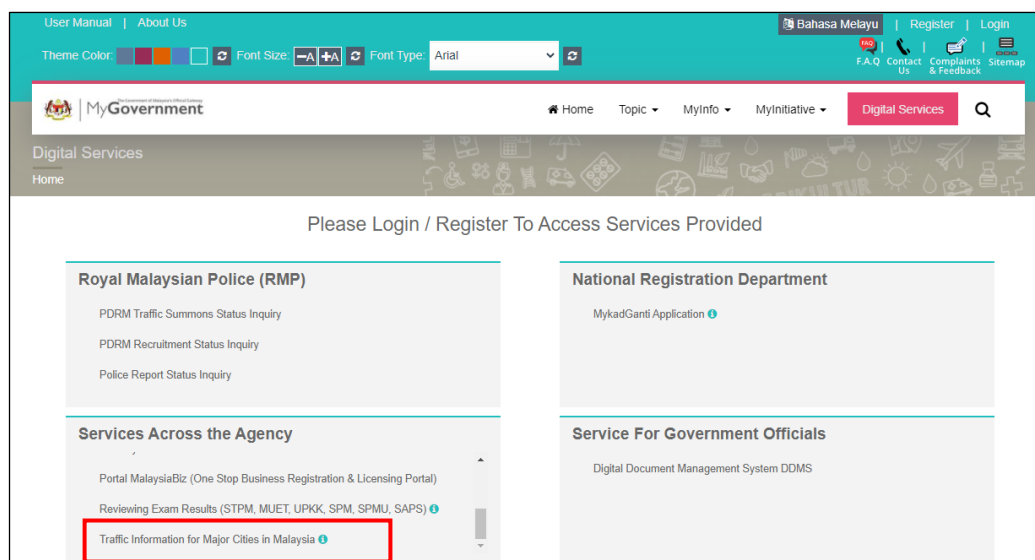
## 2. Access to Service



This service is accessible to the citizen through Portal MyGovernment. The service can be accessed directly without login to Portal MyGovernment.

The main screen is as follows:-

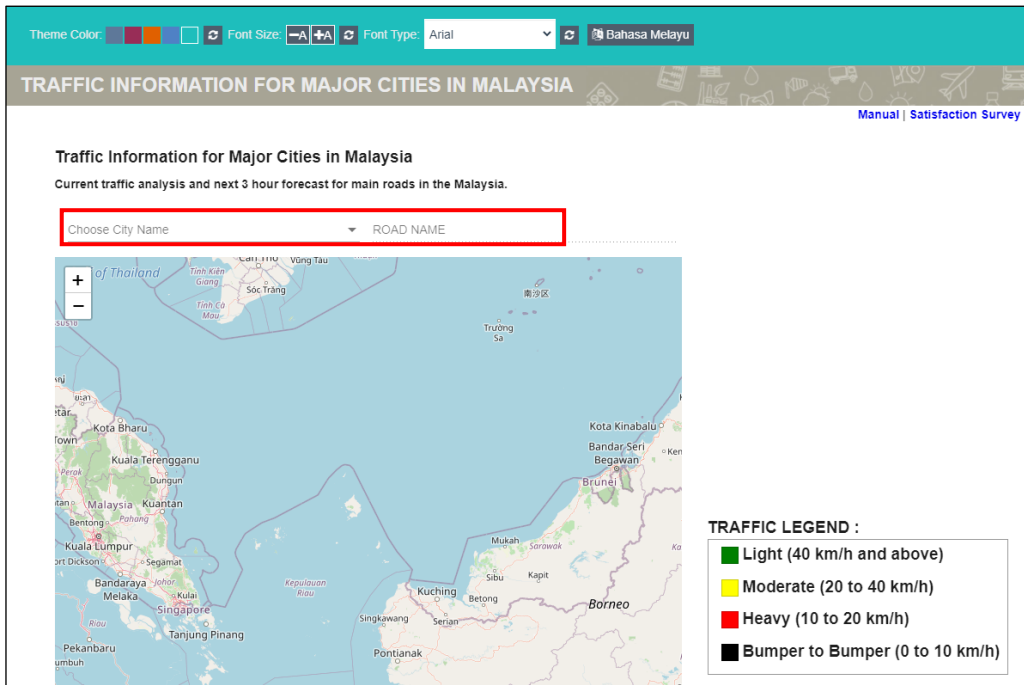


i. Click **[Digital Services]**, screen will appear as follows:-





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- ii. Click **Traffic Information for Major Cities in Malaysia** link from **Services Across the Agency** list, screen will appear as follows:-

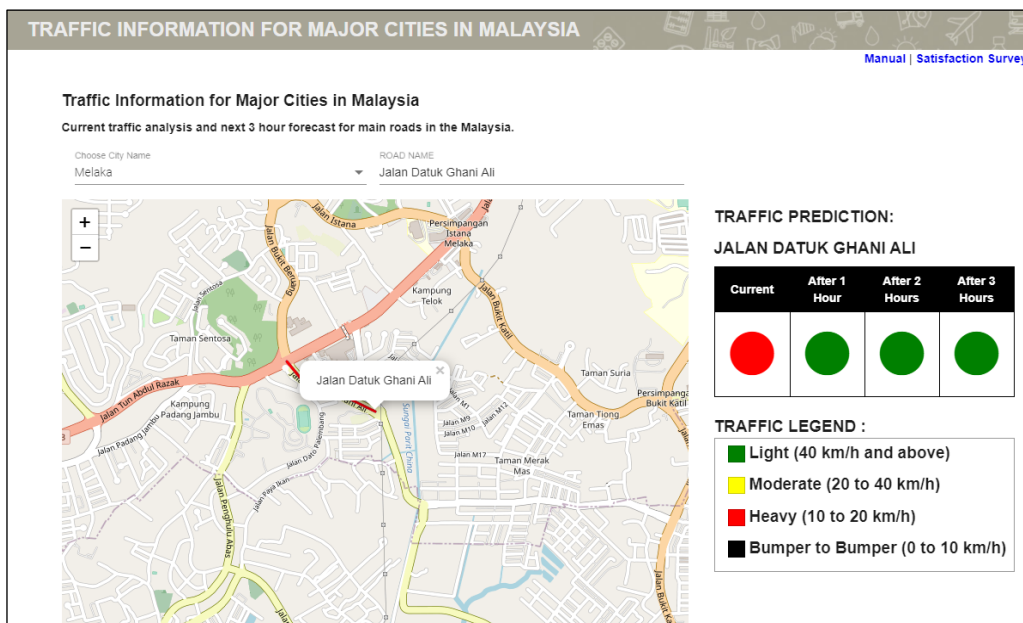


- iii. Choose **City Name** from dropdown list; or  
iv. Click on the road name appears when the cursor is pointing on the map; or  
v. Choose **Road Name** from dropdown list as shown below:-



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**Traffic Information** screen will appear as follows:-







Prediction of traffic flow based on analysis for the next 1, 2 and 3 hours as follows:-

Current	After 1 Hour	After 2 Hours	After 3 Hours
Red Circle	Green Circle	Green Circle	Green Circle

- Current** – Traffic flow at current hour;
- After 1 Hour** – Traffic flow after 1 hour;
- After 2 Hours** – Traffic flow after 2 hours; and
- After 3 Hours** – Traffic flow after 3 hours.

Traffic legend is as follow:-

-  - Traffic flow is light (40 km/per hour and above);
-  - Traffic flow is moderate (20 to 40 km/per hour);
-  - Traffic flow is heavy (10 to 20 km/per hour); dan
-  - Traffic flow is bumper to bumper (0 to 10 km/per hour).