



GERBANG PERKHIDMATAN DALAM TALIAN KERAJAAN (GOS GATEWAY)

User Manual

Reviewing Exam Results

(Versi A)



**UNIT PEMODENAN TADBIRAN DAN PERANCANGAN PENGURUSAN
MALAYSIA (MAMPU),
JABATAN PERDANA MENTERI**

January 2021





	Tajuk Dokumen: User Manual – Reviewing Exam Results				 <small>BERSAMA-SAMA MELAKSANAKAN TRANSFORMASI</small>
	Tahap Keselamatan: Terbuka	No. Dokumen: PMP-19048	Versi: A	Muka surat: 1	

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1.0 Introduction

Reviewing Exam Results is one of digital services developed to allow users to view exam results through Portal MyGovernment.

Services include:-



- a. Reviewing Exam Results for:-
 - i. Malaysian University English Test (MUET);
 - ii. *Sijil Tinggi Persekolahan Malaysia* (STPM);
 - iii. *Ujian Penilaian Kelas KAFA* (UPKK).
 - iv. *Sijil Pelajaran Malaysia* (SPM);
 - v. *Sijil Pelajaran Malaysia Ulangan* (SPMU); dan
 - vi. *Sistem Analisis Peperiksaan Sekolah* (SAPS).
- b. Print Display and Print Result Slip

1.1 Objective

The purpose of this user manual is to provide guidelines for users to view exam results.

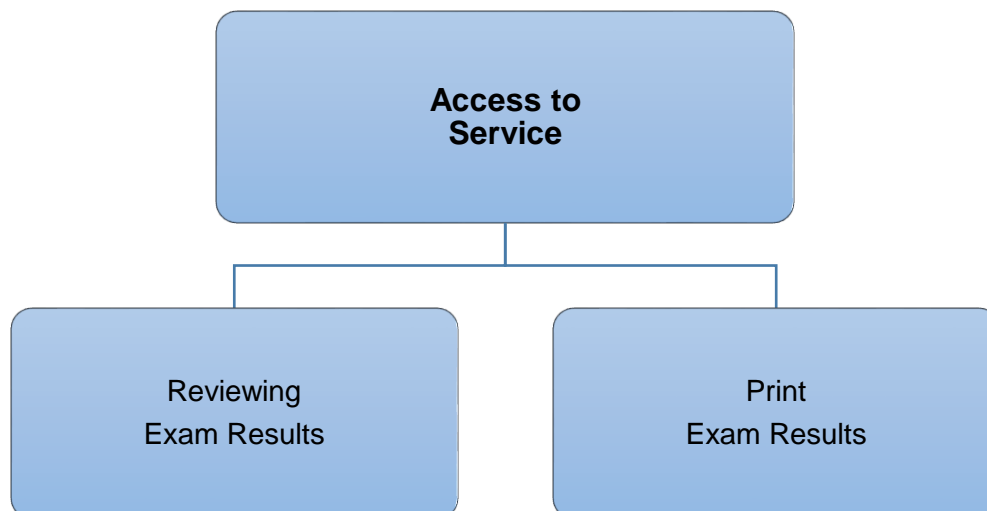
1.2 User Category

No	Category of User	Description
1.	Student	Exam candidate who review the Exam Results of him/herself
2.	Parent/Guardian	Student's parent or guardian who review the Exam Results of his/her child or foster child



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1.3 User Manual Structure

Structure of this user manual is as follow:-



Para	Topic	Description
2.0	Access to Service	Access to service begins with user login, digital service access and reviewing exam results service access.
2.1	Reviewing Exam Results	Access to view exam results (STPM, MUET, UPKK, SPM, SPMU, SAPS) through Portal MyGovernment includes:- <ul style="list-style-type: none"> i. Access to Digital Service ii. Access to Reviewing Exam Results (STPM, MUET, UPKK, SPM, SPMU, SAPS)
2.2	Print Exam Results	Access to print exam results includes:- <ul style="list-style-type: none"> i. Print Display ii. Print Result Slip

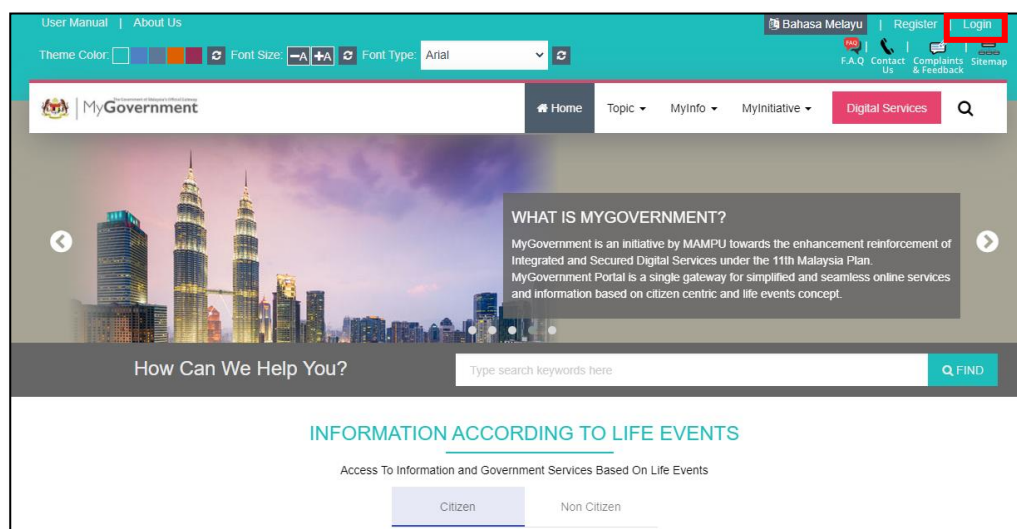
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2.0 Access to Service

This section describes access guides to Reviewing Exam Results services with the detail usage guidelines. This service is only accessible after the user (student/parent/guardian) login into the Portal MyGovernment.

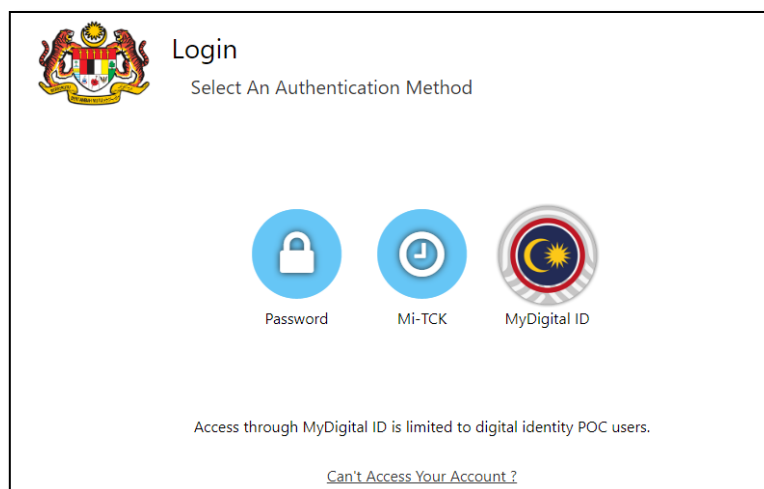
i. Access to Portal MyGovernment

Home page of Portal MyGovernment is as follows:-






ii. User login process

a. Click **Login** on **Home page**, screen will be displayed as follows:-



b. Choose **Password** icon, screen will be displayed as follow:-

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Password Login


?

NEXT

Access through MyDigital ID is limited to digital identity POC users.

[Can't Access Your Account ?](#)

- c. Enter user **IC No. / Passport No. / Email**;
- d. Click [**Next**], screen will be displayed as follow:-



Password Login

?

?



Ente

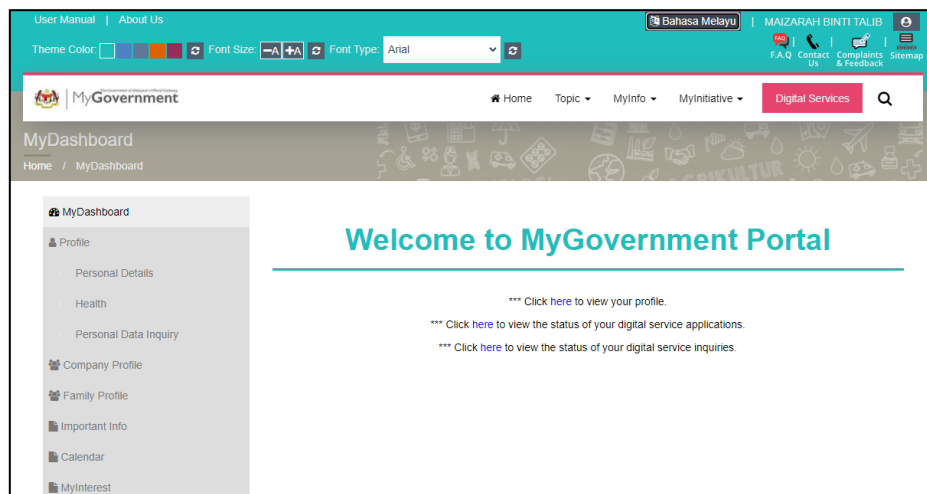
LOGIN

Access through MyDigital ID is limited to digital identity POC users.

[Can't Access Your Account ?](#)

- e. Enter **Password**;
- f. Click [**Login**], screen will be displayed as follow:-

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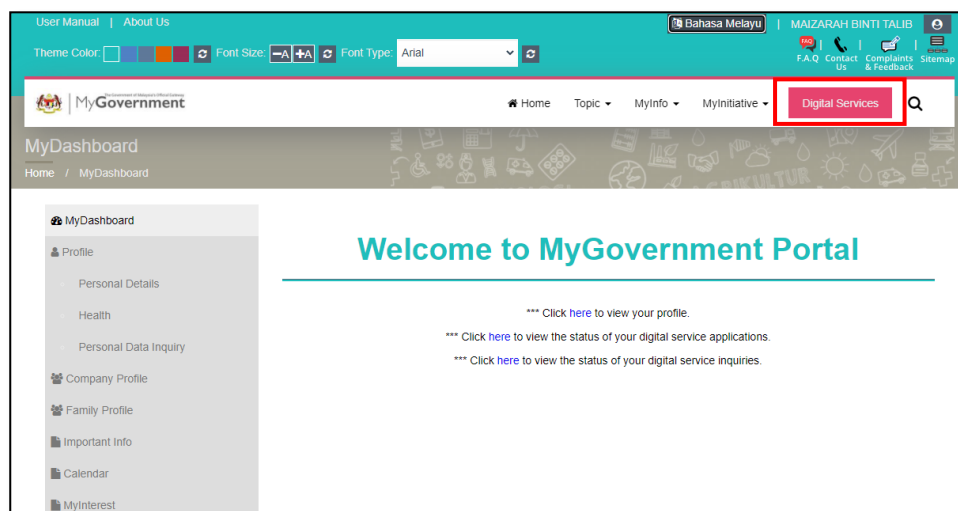
2.1 Reviewing Exam Results



Registered users of the MyGovernment Portal can review the examination results as follows: -

- MUET;
- STPM;
- UPKK;
- SPM;
- SPMU; and
- SAPS.

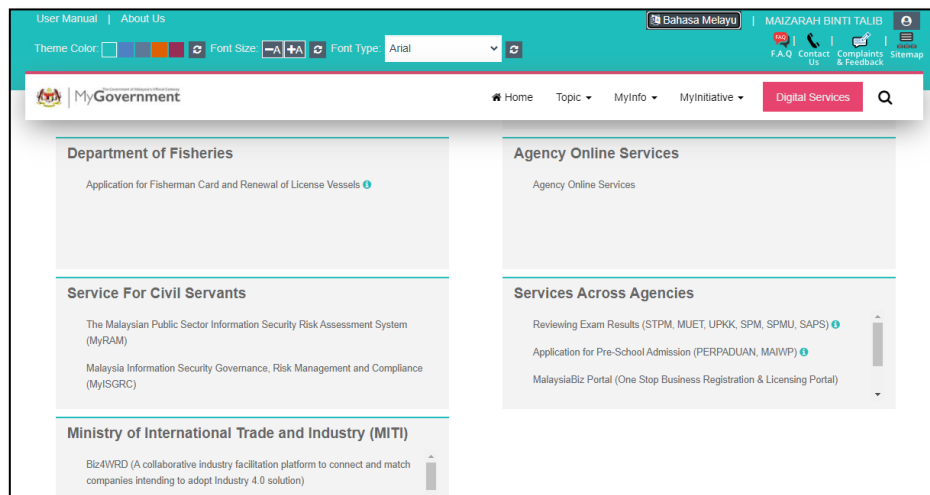
i. Access to Digital Service

This screen displayed after the user successfully login into the portal.



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- a. Click on **[Digital Services]** through **MyDashboard**, list of digital services will be displayed as follows:-





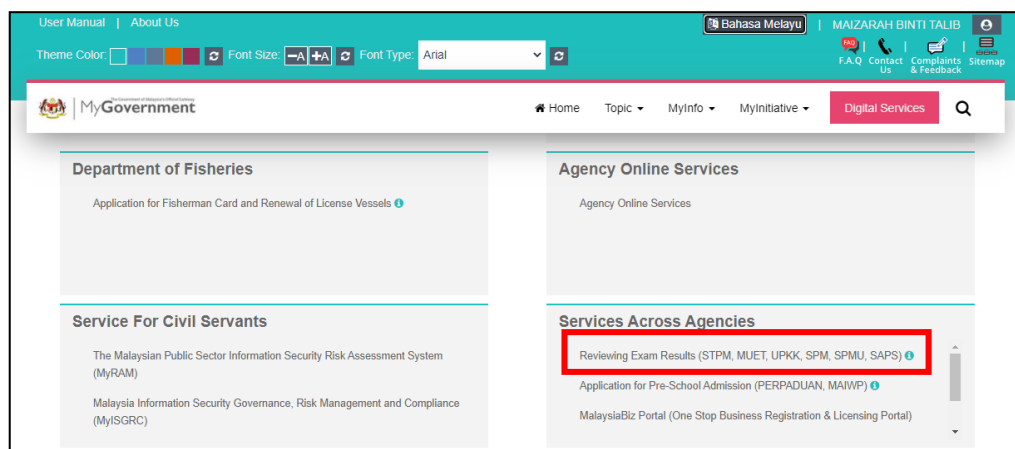
- i. Access to Reviewing Exam Results (STPM, MUET, UPKK, SPM, SPMU, SAPS)

The display of the exam result are varies depends on type of exam review.

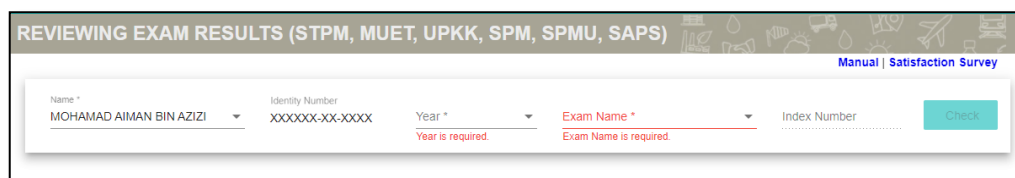
Table below shows information display by exam type:-

Bil.	Type of Exam	Information of Result Display
1.	MUET	Exam result display for a period of 2 years (Current Year + 1 previous year)
2.	STPM	Exam results display for the last 2 years that have been announced only
3.	UPKK	Exam results display for current year that have been announced only
4.	SPM	Exam result display for the last 3 years that have been announced only.
5.	SPMU	Exam results display for the last 3 years that have been announced only.
6.	SAPS	Exam result display for a period of 2 years (Current Year + 1 previous year)

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- a. Click **Reviewing Exam Results (STPM, MUET, UPKK, SPM, SPMU, SAPS)** under the **Services Across Agencies** segment, screen will be displayed as follows:-



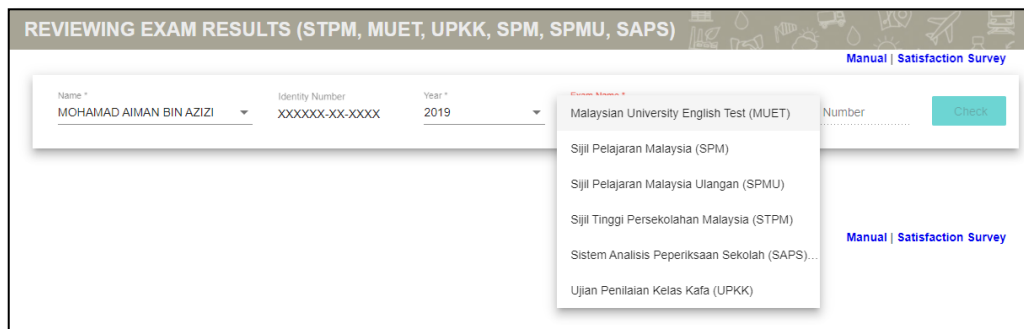
- b. If the review is done by the parent / guardian, select the child's name through the dropdown list, **Identity Number** will be displayed automatically;

Notes:

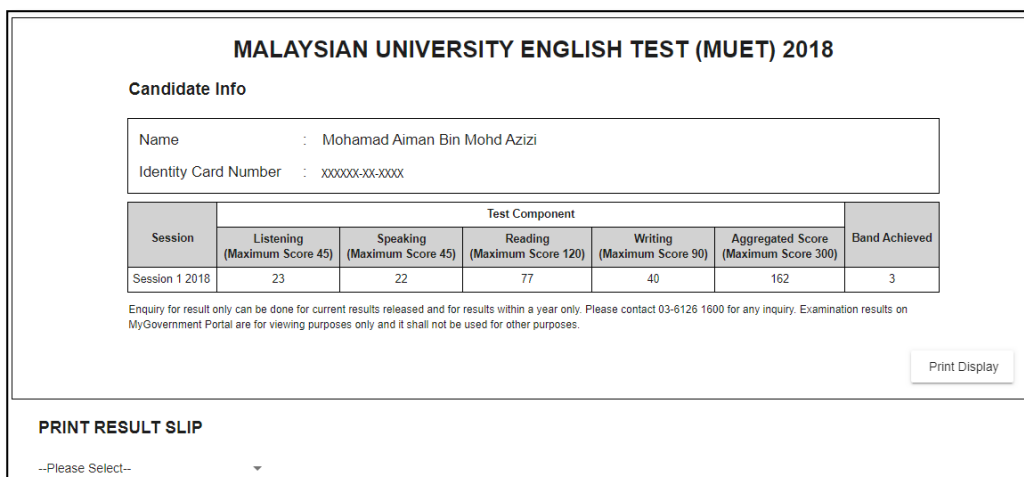
1. The list of names of children/foster child based on the names registered in the family profile.
2. Identification Number will be display automatically based on the chosen name of the parent/guardian.
3. For the review of SAPS results by the guardian, only the guardian to the student (guardian 1 or guardian 2) who has been verified in the KPM repository (Aplikasi Pangkalan Data Murid (APDM)) is eligible to check the examination results.

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- c. Choose **Year** and **Exam Name** from dropdown list;



- d. Enter **Index Number** (if needed);
- e. Click [**Check**], screen will be displayed as follows:-





Session	Test Component					Band Achieved
	Listening (Maximum Score 45)	Speaking (Maximum Score 45)	Reading (Maximum Score 120)	Writing (Maximum Score 90)	Aggregated Score (Maximum Score 300)	
Session 1 2018	23	22	77	40	162	3

Enquiry for result only can be done for current results released and for results within a year only. Please contact 03-6126 1600 for any inquiry. Examination results on MyGovernment Portal are for viewing purposes only and it shall not be used for other purposes.

PRINT RESULT SLIP

--Please Select--

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2.2 Print Exam Results

Example of print display and print result slip for MUET exam.

Screen will be displayed as follows:-

MALAYSIAN UNIVERSITY ENGLISH TEST (MUET) 2018

Candidate Info

Name : Mohamad Aiman Bin Mohd Azizi
 Identity Card Number : XXXXXX-XX-XXXX

Session	Test Component					Band Achieved
	Listening (Maximum Score 45)	Speaking (Maximum Score 45)	Reading (Maximum Score 120)	Writing (Maximum Score 90)	Aggregated Score (Maximum Score 300)	
Session 1 2018	23	22	77	40	162	3

Enquiry for result only can be done for current results released and for results within a year only. Please contact 03-6126 1600 for any inquiry. Examination results on MyGovernment Portal are for viewing purposes only and it shall not be used for other purposes.

PRINT RESULT SLIP

--Please Select--

i. Print Display

- a. Click [**Print Display**], to print the current display result slip, screen will be displayed as follow;

Note: The results will be presented in PDF format and ready to be printed.



MALAYSIAN UNIVERSITY ENGLISH TEST (MUET) 2018

Candidate Info

Name : Mohamad Aiman Bin Mohd Azizi
 Identity Card Number : 990516-XX-XXXX

Session	Test Component					Band Achieved
	Listening (Maximum Score 45)	Speaking (Maximum Score 45)	Reading (Maximum Score 120)	Writing (Maximum Score 90)	Aggregated Score (Maximum Score 300)	
Session 1 2018	23	22	77	40	162	3

Enquiry for result only can be done for current results released and for results within a year only. Please contact 03-6126 1600 for any inquiry. Examination results on MyGovernment Portal are for viewing purposes only and it shall not be used for other purposes.

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AGGREGATED SCORE	BAND	USER	USER COMMUNICATIVE ABILITY	COMPREHENSION	TASK PERFORMANCE
260-300	6	Highly proficient user	Very fluent; Highly appropriate use of language; hardly any grammatical errors	Very good understanding of language and context	Very high ability to function in the language
220-259	5	Proficient user	Fluent; appropriate use of language; few grammatical errors	Good understanding of language and context	High ability to function in the language
180-219	4	Satisfactory user	Generally fluent; generally appropriate use of language; some grammatical errors	Satisfactory understanding of language and context	Satisfactory ability to function in the language
140-179	3	Modest user	Fairly fluent; fairly appropriate use of language; many grammatical errors	Fair understanding of language and context	Fair ability to function in the language
100-139	2	Limited user	Not fluent; inappropriate use of language; very frequent grammatical errors	Limited understanding of language and context	Limited ability to function in the language
Below 100	1	Very limited user	Hardly able to use the language	Very limited understanding of language and context	Very limited ability to function in the language

ii. Print Result Slip

- a. Choose **Print Result Slip** from dropdown list, to print the result slip by session as screen follow:-

PRINT RESULT SLIP


Session 1 2018

Print Slip

- b. Click [**Print Slip**], to print the results slip, screen will be displayed as follow:-

MAJLIS PEPERIKSAAN MALAYSIA
MALAYSIAN UNIVERSITY ENGLISH TEST (MUET)
SESSION 1 2018

Name: Mohamad Aiman Bin Mohd Azizi
Identity Card Number: 990516-XX-XXXX
Index Number: MA0002/3001
BAND ACHIEVED: 3



Test Component	Maximum Score	Obtained Score
Listening	45	23
Speaking	45	22
Reading	120	77
Writing	90	40
Aggregated Score	300	162

The results will be presented in PDF format and ready to be printed.